

**4-14**  
**Problems with Pay Administration**

Question	Employee Results	
	Count	Percent
Have you had a problem with your pay (e.g., getting your check sent to the right place, receiving the correct amount) in the last 12 months?		
yes	5567	12%
no	38884	88%
totals	44451	100%
Was the problem resolved before your next pay period?		
yes	1592	28%
no	4033	72%
totals	5625	100%

Supervisor Results	
Count	Percent
947	11%
7910	89%
8857	100%
229	25%
705	75%
934	100%

**4-14 (Cont.)**  
**Problems with Pay Administration**

**Have you had a problem with your pay in the last 12 months?**

MACOM	Employee Results	
	Count	Percent
AMC	879	10%
FORSCOM	496	12%
MEDCOM	723	14%
TRADOC	452	10%
USACE	1368	13%
USAREUR	251	25%
OTHER	1398	15%
<b>TOTAL ARMY</b>	<b>5567</b>	<b>12%</b>

Supervisor Results	
Count	Percent
96	8%
113	11%
102	11%
90	8%
158	9%
112	22%
276	12%
<b>947</b>	<b>11%</b>

Region	Employee Results	
	Count	Percent
Europe	414	26%
Korea	110	30%
NC	486	10%
NCR	669	19%
NE	656	9%
Pacific	244	14%
SC	695	9%
SE	940	14%
SW	710	11%
W	456	12%
<b>TOTAL ARMY</b>	<b>5380</b>	<b>12%</b>

Supervisor Results	
Count	Percent
154	23%
48	21%
54	6%
101	13%
70	7%
85	17%
100	8%
139	11%
94	8%
50	8%
<b>895</b>	<b>11%</b>

**Was the problem resolved before your next pay period?**

MACOM	Employee Results	
	Count	Percent
AMC	256	29%
FORSCOM	144	29%
MEDCOM	238	32%
TRADOC	141	30%
USACE	388	27%
USAREUR	47	29%
OTHER	378	19%
<b>TOTAL ARMY</b>	<b>1592</b>	<b>28%</b>

Supervisor Results	
Count	Percent
15	16%
31	28%
33	35%
22	25%
42	26%
23	21%
63	23%
<b>229</b>	<b>25%</b>

**4-14 (Cont.)**  
**Problems with Pay Administration**

Region	Employee Results	
	Count	Percent
Europe	84	21%
Korea	24	21%
NC	169	34%
NCR	162	24%
NE	205	31%
Pacific	70	27%
SC	222	32%
SE	251	26%
SW	213	30%
W	134	30%
<b>TOTAL ARMY</b>	<b>1534</b>	<b>28%</b>

Supervisor Results	
Count	Percent
28	19%
12	26%
15	26%
21	23%
17	23%
15	19%
31	30%
31	23%
22	24%
20	42%
<b>212</b>	<b>25%</b>